

Shagun Srivastava

✉ srivastsh@gmail.com 📞 +1(650) 954-0018 📍 SF Bay Area, CA 🌐 srivastsh 🔗 srivastsh 🔄 srivastsh 🇺🇸 U.S. Citizen

Profile

Results-oriented product and program manager with three years of experience owning roadmap, operations, and tooling for a complex global security testing program at Apple. Built MCP servers, Python automation, and AI-assisted workflows across assessment management, vendor resourcing, and executive reporting. Hands-on builder with experience shipping developer tools, agentic workflows, and consumer products.

Professional Experience

Information Security Project Manager, *Apple*

2023 – Present

- Owned roadmap and operations for a multi-vendor security testing program spanning four firms across four global regions, making daily resource allocation decisions across specialization, capacity, urgency, and budget.
- Built an MCP integration server exposing a 72-tool API surface through AI assistants, enabling agentic workflows for assessment management and aligning directly with the emerging AI tooling ecosystem.
- Developed Python-based automation tools that replaced multi-hour manual processes with single-command execution, including a vendor resourcing report that queries system databases and generates AI-assisted executive summaries.
- Managed 1,000+ security assessments end-to-end, from intake through approval, serving as the primary liaison between hundreds of internal product teams and external testing resources.
- Led complex, multi-week engagements with PCI-priority timelines and cross-vendor dependencies, resolving SLA blockers, managing mid-engagement scope changes, and coordinating multiple validation cycles against hard production deadlines.
- Created and owned strategic initiatives including an infrastructure migration security review and long-range target tracking framework, giving leadership visibility into upcoming demand, risk, and program priorities.
- Produced monthly utilization and capacity reports for budget tracking and vendor resource planning, translating throughput, backlog, and allocation data into actionable operating decisions.
- Authored standardized templates and workflow documentation adopted team-wide, reducing onboarding time and replacing ad-hoc processes with consistent, scalable operations.

Project Manager, *Bitwise Industries*

2023

- Supported contract lifecycle and project operations using DocuSign CLM and Smartsheet, coordinating agreement workflows, task tracking, documentation, and reporting.

Regional Manager, *Rishi Kumar for Congress*

2020 – 2021

- Managed a 48-person regional field team, coordinated daily field operations and standups, analyzed voter outreach data in Excel, and supported cross-functional campaign events and communications.

Product Specialist, *Apple*

2019 – 2020

- Mentored new team members, supported customer-facing sales operations, and maintained consistently high NPS ratings through clear communication and product expertise.

Projects

Bay Area Transit MCP [🔗](#)

- Built and shipped a public MCP server exposing 12 tools for BART and SF Muni across departures, trip planning, fares, advisories, schedules, and live vehicle positions; deployed on Cloudflare Workers for use with Claude, ChatGPT, Cursor, and other MCP clients.
- Designed the tool surface around natural-language agent workflows, turning fragmented transit APIs into composable actions that assistants can call reliably.

Sift [🔗](#)

- Designed, built, and shipped an iOS app that scans restaurant menus, estimates nutrition, detects allergens, and ranks dishes by dietary goals using SwiftUI, Vision, and Foundation Models.
- Built the app around privacy-preserving, on-device processing with no account requirement and no user data leaving the phone.

Skills

AI & Automation

MCP, AI Agents, LLM Workflows, Tool Calling, Agentic Workflow Design, Prompt Engineering, AI-Assisted Reporting

Technical

Python, SQL, TypeScript, SwiftUI, REST APIs, Cloudflare Workers, Next.js, JSON, YAML, GitHub

Product & Strategy

API Product Management, Developer Tools, Platform Strategy, Technical Roadmapping, Product Discovery, Stakeholder Management, Executive Reporting

Security & Operations

Security Assessments, Vulnerability Management, Vendor Management, Capacity Planning, Risk Management, PCI-Priority Engagements, Workflow Design

Education

UC Santa Barbara, *Bachelor of Arts in Global Studies*

2022

Vice President of Indus Cultural Club, Secretary at Data Science Club, Society of Automotive Engineers.